



Potable Water Monitoring

Plant Analyzer to Managers Agent

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WHY DO WE NEED TO FOCUS ON POTABLE WATER QUALITY



Socio-environmental impact

- Acid mine drainage in South African goldfields exposed **10,000+ residents to contaminated groundwater**
- Copperbelt mining discharge in Zambia caused mass community illness and emergency **potable-water supply intervention**
- A **sewage pump failure** contaminated the community's water plant in Ontario as a result 44 people tested positive for cryptosporidium, a **diarrhea-causing parasite**

Economic impacts & license to operate

- **Suspension** of production and economic loss
- **Potential negative impact on stock value**
- **Lost trust** by communities, workforce, host country, regulators, institutional shareholders, private investors, and banks

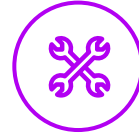
Sustainability

- Helps meet reporting requirement to **Department of health** (Australian Drinking Water guidelines).
- **Continuous water monitoring** prevents outbreaks, protects citizens, and shields the institution, organizations from legal, financial, and reputational damage



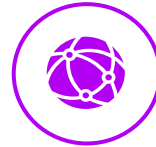
SYSTEM MATURITY ASSESSMENT – Level of Automation & technology adoption

- Existing Water Monitoring and dosing equipment



- Level of Automation and Control

- Infrastructure and Networks



- SCADA Systems and Alarming

- Reporting and Data Analytics



SYSTEM MATURITY ASSESSMENT - Typical Outcomes

- Infrastructure Challenges
- Water Quality Risks
- Response & Operations
- Monitoring & Data Gaps
- Compliance & Reporting

Legacy Analyzers and dosing systems

- Legacy systems with low accuracy, no data interface, therefore insufficient granular data to benefit from AI

Real time water monitoring

- Monitoring will be enabled by automated data collection via integrated real-time water quality analyzers with LTE communication integrated with existing plant PLC and SCADA.

Legacy Monitoring SCADA/Historian

- Legacy systems with insufficient data and bandwidth to leverage AI

Monitoring Dashboard

- Centralized dashboard displays location-wise CCP Points (chlorine etc.) with status indicators showing whether each CCP is within limits or crossed the required threshold

Compliance Reporting

- Compliance parameters or percentage - calculated manually.
- Reports for the regulatory authority are prepared manually.

Automated Reporting

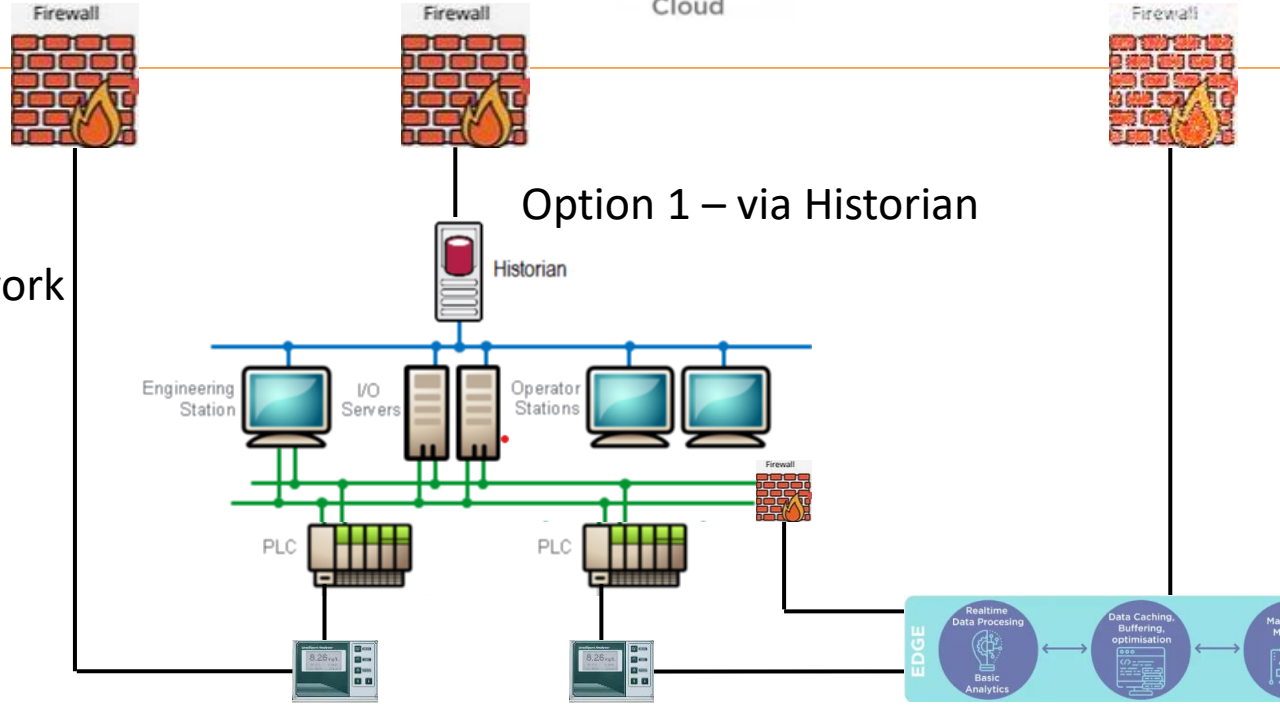
- Compliance metrics will be auto-calculated in real time through an integrated digital platform
- Regulatory reports will be auto-generated with single click



Architecture Considerations and Options



Option 2 – via non-critical network



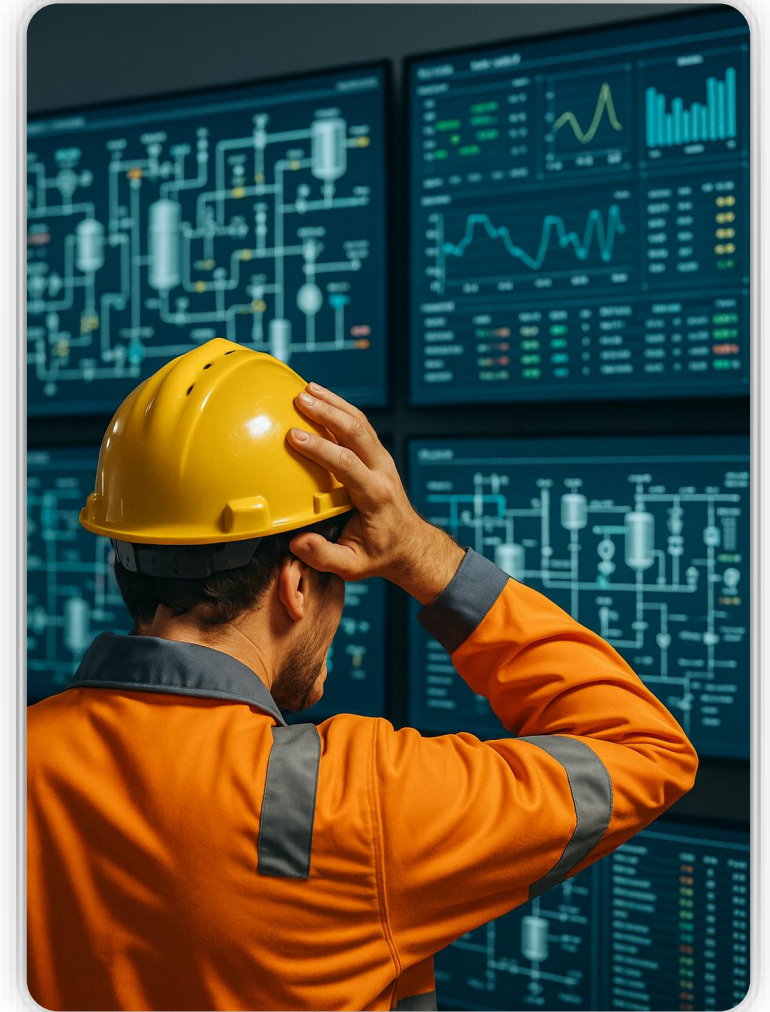
Option 3 – Edge processing



Why do we care about them?

Key Features of Monitoring Systems

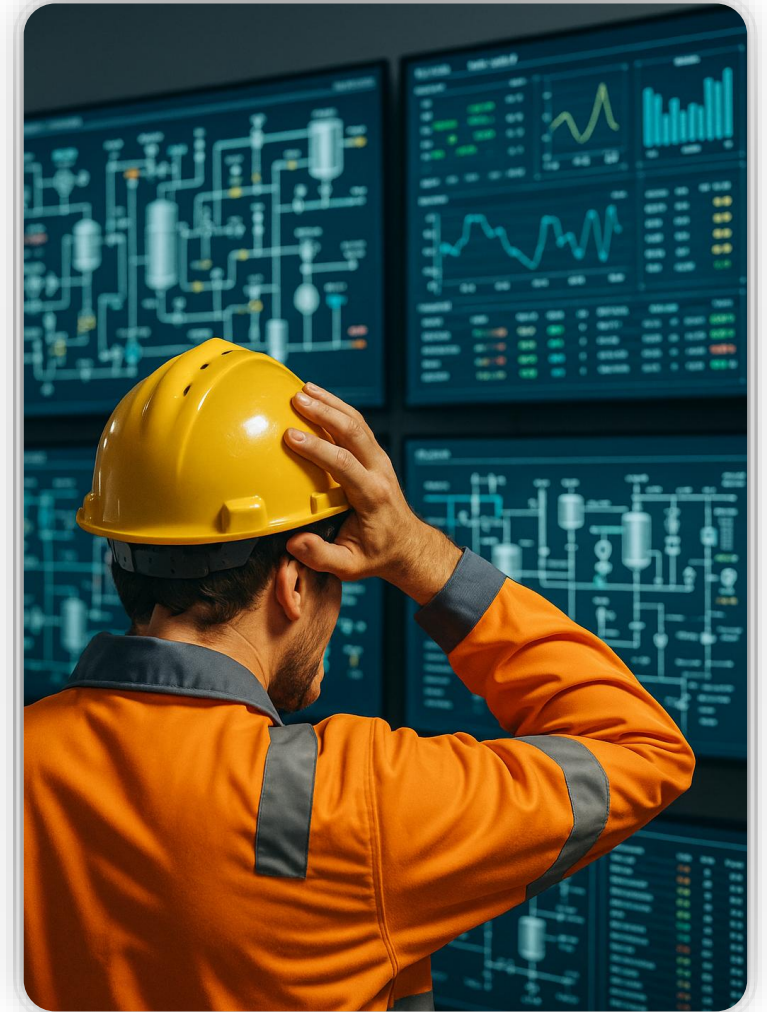
- **Real-time visibility:** Provides live insights into equipment status
- **Alarm management:** Notifies operators of potential issues
- **Preventive and reactive maintenance:** event-triggered checks
- **Performance tracking:** Supports analysis to improve operational efficiency
- **Safety assurance:** Ensures compliance with safety regulations
- **Basic reporting and visualization:** operational summaries
- **Human-in-the-loop decision-making:** Relies operator expertise for decisions



Use Case Scenario: A Day in the Life of an Asset Manager: The Information Maze

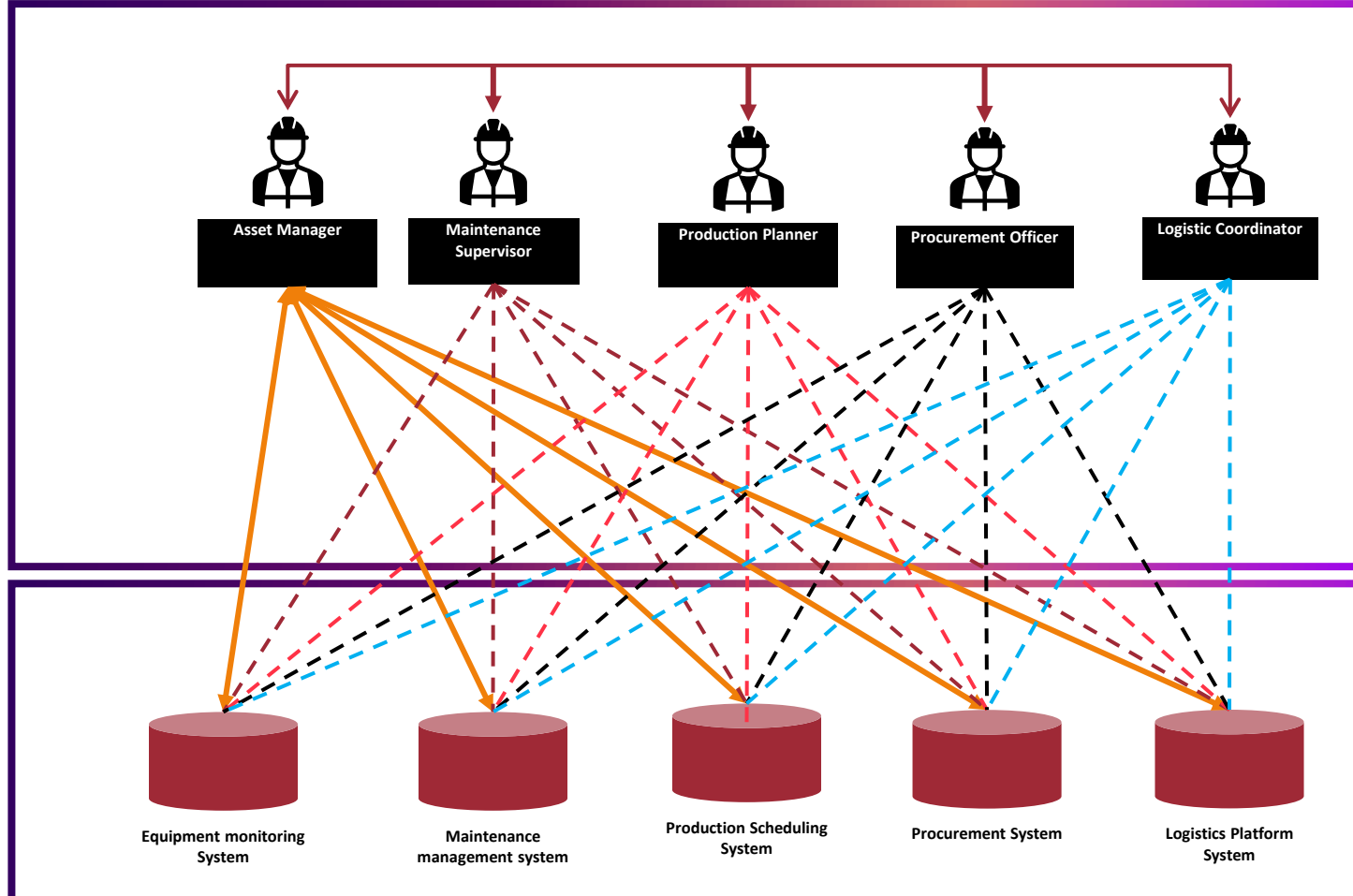
Lisa, an Asset Manager at a Mining Corporation, starts her day tackling a critical excavator efficiency issue, only to find out:

- Crucial data is **scattered**
- **Spends hours** gathering incomplete maintenance logs, production schedules, and cost analyses
- Coordinates with **multiple departments** to piece together a solution.
- Fragmented data and **siloes workflows** slow down decision-making
- A repair-or-replace decision turns into an all-day challenge.



THE MAZE – WHAT AGENTS HAVE TO DO WITH THIS?

Personas involved



Current Issues

- Fragmented Data Sources
- Delayed Communication
- Lack of Real-Time Updates
- Manual Data Consolidation
- Disjointed decision process
- Inefficient document follow up
- ...



Intelligent Asset Management Interaction

Lisa: *"What's the status of the excavator?"*

Chat Interface: *"The excavator is operating at 85% efficiency due to a hydraulic issue detected yesterday. Would you like details on the diagnostics?"*

Lisa: *"Yes, and what are my options for repair or replacement?"*

Chat Interface: *"Repair will cost \$15,000 and take 2 days. Replacement will cost \$250,000 but could take 30 days for delivery. Repair is recommended to avoid immediate downtime. Would you like to proceed?"*

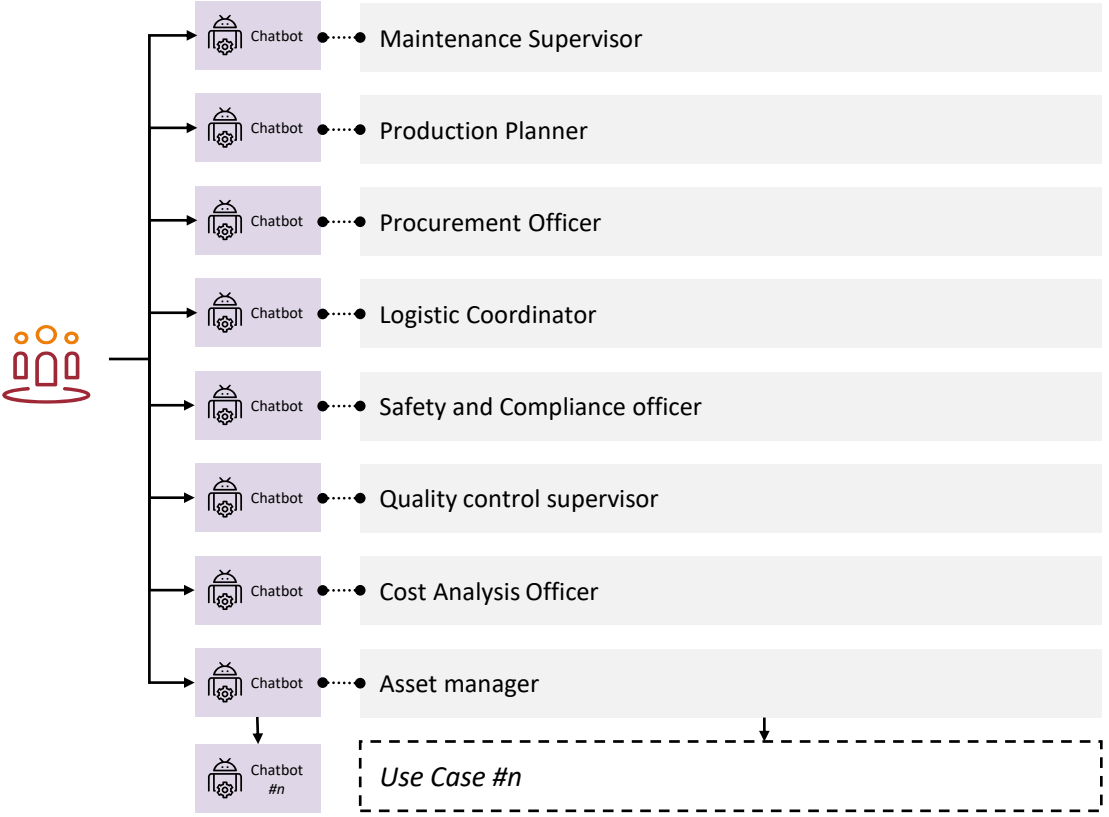
Lisa: *"Schedule the repair and notify the maintenance team."*

Chat Interface: *"Repair scheduled for tomorrow. The Maintenance Supervisor has been notified. Anything else?"*

Asset management evolution to **scalable Multi-Agent Systems**

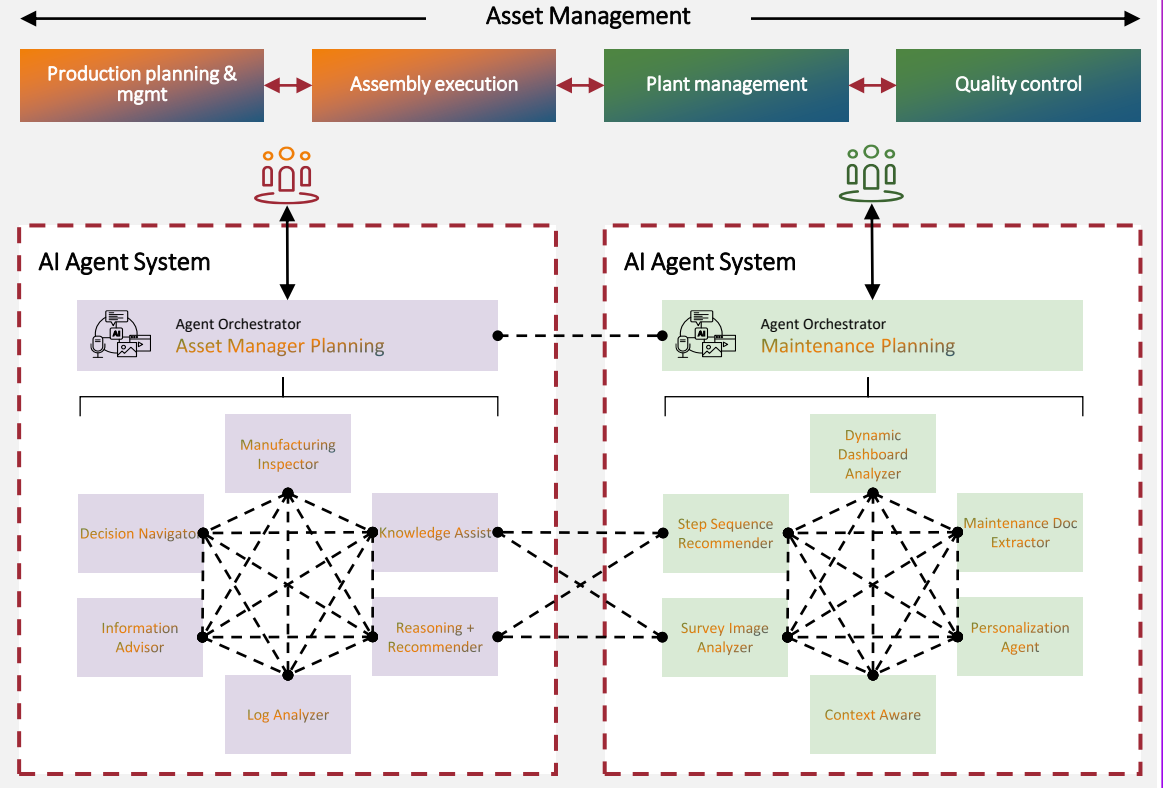
Current state: **Use Case Specific Chatbots**

Individual use case pilots are often **isolated, fragmented, difficult to maintain, hard to scale and grow adoption**



Future State: **Multi-Agent Systems**

Focusing on evolving **processes, people, and the value chain**, we combine use cases to realise improvements at scale



Diverse teams are not a nice-to-have. They are a technical requirement.

Engineers

build the system

miss operational
edge cases

Domain Experts

know what should
happen

can't code it alone

Ethicists

spot bias &
consequences

engineers miss these

Systems Thinkers

catch cascading
failures

across silos

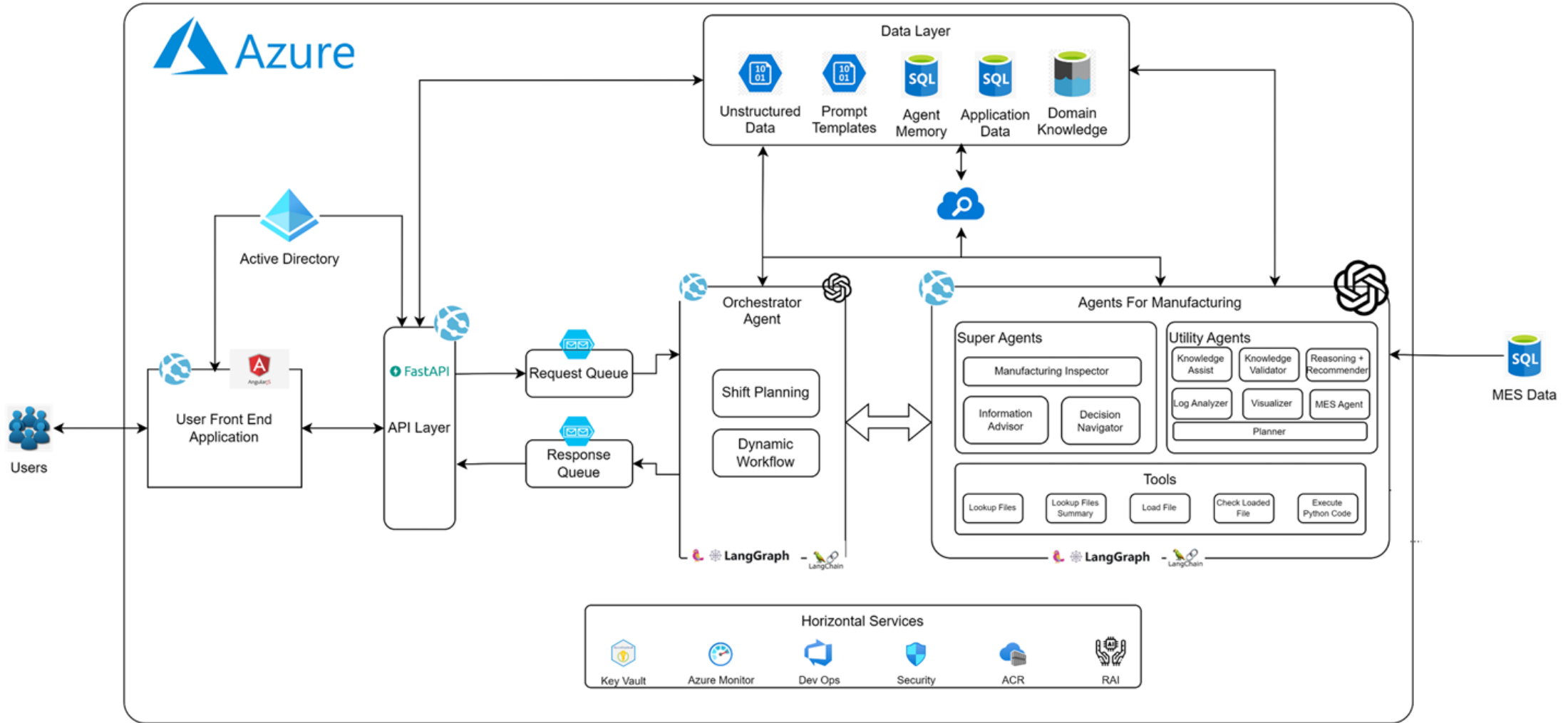
Communicators

make it trusted &
usable

by real people

If any of these voices is missing, the system breaks in ways
you won't see until it's in production.

Architecture Considerations and Options



Integrated Engineering Approach & Considerations





accenture




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OT Mining Systems


Thank you